

Enjoy Exclusive Benefits with Sheraton Club

Thank you for staying with us. We hope you have a pleasant experience.

Club Lounge (19F) (Open Time 7:00a.m. - 10:00p.m.) ※Children under 13 years old are allowed until 6:00 p.m.

- Tea Time 7:00a.m. - 10:00p.m. Please enjoy soft drinks, coffee and tea with snacks.
- Twilight Time 6:00p.m. - 8:00p.m. ※ 1-hour time limit
Please enjoy Alcohols (Beer, Wine, Brandy, Whiskey, liqueurs) with cold appetizers.
8:00p.m. - 9:00p.m. Please enjoy Alcohols (Wine, Brandy, Whiskey) ,soft drinks, snacks
- Free Wi-Fi Internet Access *Please ask the staff Wi-Fi password.
- Free Computer Access at the Club Lounge *Maximum 30 minutes per time
*Please refrain from wearing Yukata, Pajamas and Slippers, and using Baby Baggy at the Lounge.
*Children under 13 years old are allowed until 6:00 p.m.

Guest Rooms on Club Floors (17 - 20F)

- There are Bottles of Mineral Water and Espresso Coffee Machine.
- Free Newspaper (If you would like one, please ask the staff.)
*We are afraid to inform you that English Newspaper is only Japan Times in the morning.
- Bed: Sheraton Signature Sleep Experience
- Free Video on Demand Service
- You can access to Onsen (SPA) on the 3rd floor by exclusive elevator for SPA.

Kobe Rokko Onsen "HAMAIZUMI" (3F) (Open Time 5:30a.m. - 0:00 midnight)

- You can enjoy Onsen (SPA) during your stay.
- It is close from 10:30a.m. - 12:30p.m. for cleaning.
- It is close from 9:30a.m. - 4:30p.m. for periodic maintenance on every Tuesday.

"SpaLiving" (3F on the direct way to Spa)

- ※ Open Time 5:30a.m. - 10:30a.m. 12:30p.m. - 0:00 midnight
- ※ Every Tuesday :5:30a.m. - 9:30a.m. 4:30p.m. - 0:00 midnight
- It is only for the guests staying on Club floor and Spa floor.
- Healthy drinks (e.g. Acerola and herb tea), massage chairs and self-exam machines (e.g. a blood pressure monitor and a body composition scale) are available for your wellness.
- You can be relaxed wearing Yukata and slippers in SpaLiving.

Sheraton Fitness "THE BAY CLUB" (5F) (Open Time 7:00a.m. - 10:00p.m. *Last Admission 9:00p.m.)

- Bed-sharing children will have charge.
- Gests under the age of 20 cannot use the Gym.
- Regular closing day is the third Wednesday of every month.

If you have any questions, please feel free to contact us.