

Information

| Facility Name | Opening Hours |
|---|---|
| In Room Dining | 7:00a.m.~11:00a.m. 5:00p.m.~8:30p.m. L.O. |
| 3rd floor Kobe Rokko Onsen “HAMAIZUMI” | Overnight guest 5:30a.m.~10:30a.m./12:30p.m.~0:00 midnight Day visitor 12:30p.m.~9:00p.m. (Last admission 8:00p.m.) Every Tuesday... Overnight guest 5:30a.m.~9:30a.m. / 4:30p.m.~0:00midnight Day visitor 4:30p.m.~9:00p.m. (Last admission 8:00p.m.) |
| 1st floor Restaurant “Garden Cafe” | 6:30a.m.~ 9:00p.m. CLOSE ■Breakfast (6:30a.m. - 11:00a.m.L.O.) Buffet ends at 10:30a.m. ■A la carte menus & Tea Time(11:00a.m. – 8:30p.m.L.O.) ■Lunch (12:00noon. – 2:00p.m.L.O.) ... Buffet and a la carte menu ※Saturdays, Sundays, and holidays 12:00noon.~2:30p.m. ■Dinner(5:30p.m.-9:00p.m. CLOSE / Last admission 8:30p.m.) ※Saturdays, Sundays, and holidays are in two parts. (Start at 5:30p.m. or 7:30p.m.) |
| 1st floor main bar “Terra” | 5:00p.m.~10:00p.m. (* Food menu = 8:30p.m.L.O.) ※Closed day=Wed. & Thu., 2025 8/19 ※8/13,14=open |
| 1st floor Sport pub “ARENA” | Closed |
| 2nd floor Chinese Restaurant “Suikyo-en” | 【Lunch 11:30a.m.~2:00p.m. L.O.(Saturdays, Sundays, and holidays 2:30p.m.L.O.)】 【Dinner 5:30p.m.~8:30p.m. L.O.】 ※Please check the website for temporary days |
| 21st floor Dinning “Kobe Grill” | 【Lunch 11:30a.m.~2:00p.m. L.O.】 【Dinner 5:30p.m.~8:30p.m. L.O.】 ※Please check the website for temporary days |
| 21st floor Teppanyaki “Kobe Grill” | 【Lunch 11:30a.m.~2:00p.m. L.O.】 【Dinner 5:30p.m.~8:30p.m. L.O.】 ※Please check the website for temporary days |
| 19th floor Exclusive lounge “Club Lounge” | Tea time 7:00a.m.~10:00p.m. Please enjoy soft drinks, coffee and tea with snacks. Twilight Time 6:00p.m.~8:00p.m. (1-hour time limit) Please enjoy Alcohols with cold appetizers. 8:00p.m.~9:00p.m. Please enjoy Alcohols, soft drinks, snacks. ※Children under 13 years old are allowed until 6:00 p.m. |
| 5th floor Fitness & Sports 「The Bay Club」 The standard fee: Adult: Pool ¥2,200 / Gym ¥1,100 * Special usage fee : (8/1-8/31) Adult ¥3,300 | 7:00a.m.~10:00p.m. (Last admission 9:00p.m.) ※regular closed... Third Wednesday of every month Gym is open 24 hours *Only available to hotel guests. (Closed for maintenance from 10:00p.m. to 11:00p.m.) Jacuzzi 8:00a.m.~9:30p.m. Pool 7:00a.m.~9:30p.m. Sauna 7:00a.m.~9:30p.m. Tennis court 7:30a.m.~9:00p.m. |
| Smoking space | 2F, 3F、21F (Not available when "Kobe Grill" on 21F is closed.) |
| 3rd floor Nursing room | 8:30a.m. ~ 8:30p.m. |
| 2nd floor kids space 「Kobe sweets kids land」 | 8:30a.m. ~ 8:30p.m. * Please be accompanied by a parent or guardian |
| 2nd floor Sheraton Shop “Bay Leaf” | 9:30a.m.~7:00p.m. |
| Sheraton Square 2nd floor Food select Shop 「Sheraton Marche」 | 9:00a.m.~7:30p.m. * Café corner closed 6:00p.m. |
| Sheraton Square 1st floor Pet Relaxation House 「Sheraton Dog」 | 10:00a.m.~7:00p.m. |